PAYLESS AUTO SALVAGE TERMS AND CONDITIONS

Payless salvage will make every attempt to provide the correct replacement part for your vehicle. Payless offers up-to-date cross reference interchange – VIN decoding – pictorial verification

Most mechanical parts are sold with a 30, 60 or 90 day warranty. Extended warranties are available for an additional charge. The warranty term will be displayed on the sales invoice. Payless does not offer labor reimbursement.

Sales invoice required for any warranty claims or returns including cores.

Cores must be returned within 30 days of purchase.

In the rare event of a defective part...Payless will replace the part or issue in store credit. Payless will not reimburse labor charges. The Merchandise must be returned to Payless. Most returns are less freight.

Body panels – glass – interior components are sold AS-IS. Customer will be responsible for approving the desired color and/or quality either visually or pictorially

A nonrefundable deposit will be required for any special order part and any body panels that require cutting.

Returns on any incorrectly ordered or unneeded parts will be at the discretion of Payless. Customers with approved returns will be provided in store credit less freight and a 25% restocking fee.

Engines are sold as long block assemblies guaranteed to be free of any cracks. Engines are also guaranteed against bearing noise, excessive smoke and oil consumption. Payless recommends timing components, spark plugs, seals and gaskets be changed prior to installation – these are not covered by any warranty. Electrical components, wiring, and manifolds may need to be transferred from the original engine and are not covered by any warranty. Payless engines are equipped with heat-tabs. Overheating voids any and all warranties. Customers must install the correct, OEM required oil. Payless places an identifying mark on all engines. The mark must remain for the length of warranty.

Transmissions are sold without filter or fluid. Customers are required to purchase and install the correct filter, fluid and seals. Please retain documentation for the warranty duration. Customers will be responsible for all applicable module reprogramming, code clearing and professional adjustments. Failure to do so will void any warranty. Please retain verification for the warranty duration. Transmission warranty covers shifting failures, slippage and bearing noise. The warranty will be void due to improper installation of the transmission, torque convertor or any other viable component. Payless places an identifying mark on all transmissions. The mark must remain for the length of warranty.

Differentials and transfer cases are sold as and warranty applies to housing, gears and axles only. Components attached to differentials and transfer cases are not eligible for warranty. Customers are responsible for replacing fluid, gaskets, seals, brakes, hoses etc. Payless places an identifying mark on all differentials and transfer cases. The mark must remain for the length of warranty.